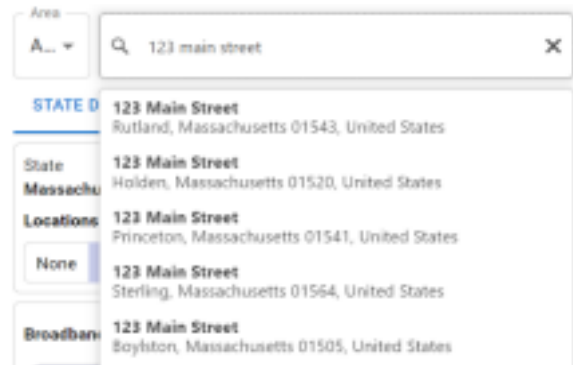


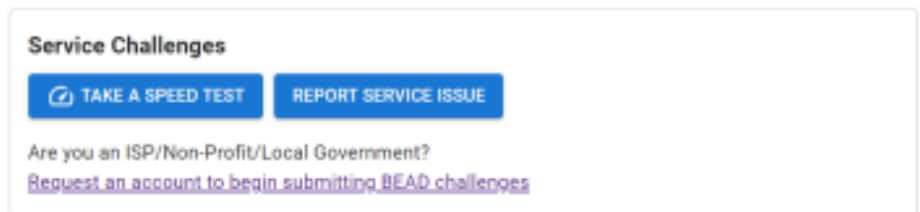
Massachusetts Broadband Navigator™

Ki jan yo pran yon tès vitès

1. Pou fè yon tès vitès nan Broadband Navigator™, chwazi adrès ou lè w sèvi ak ba rechèch la oswa rale nan adrès ou sou kat la.



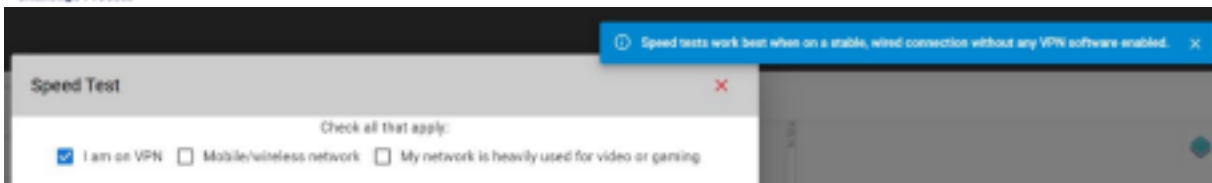
2. Chwazi "Pran yon tès vitès" (Take a Speed Test) nan fenèt la "Defi sèvis" (Service Challenges) nan kwen anba gòch nan fenèt aplikasyon an.



3. Yon fenèt ap parèt epi ou ka chwazi si ou sou yon VPN, rezo mobil/san fil oswa si w ap itilize rezo ou a anpil pou difizyon videyo oswa jwèt.



4. Si w chwazi nenpòt nan opsyon yo, yon avètisman ap parèt ki di w ke tès vitès yo travay pi byen lè w sou yon koneksyon ki estab ak fil san okenn lojisye VPN pèmèt.

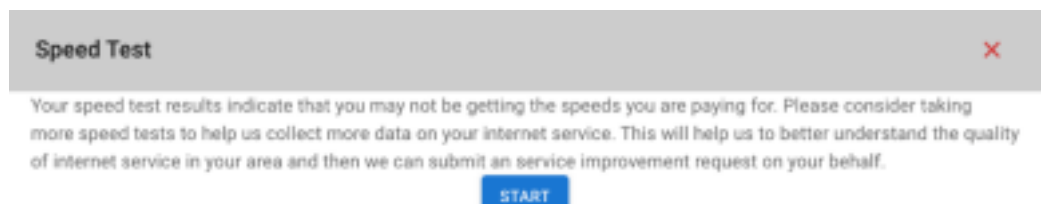
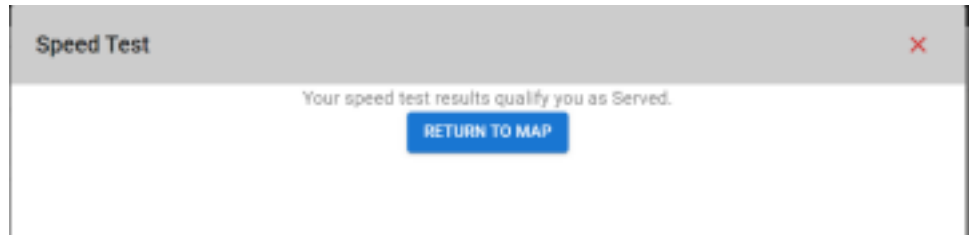
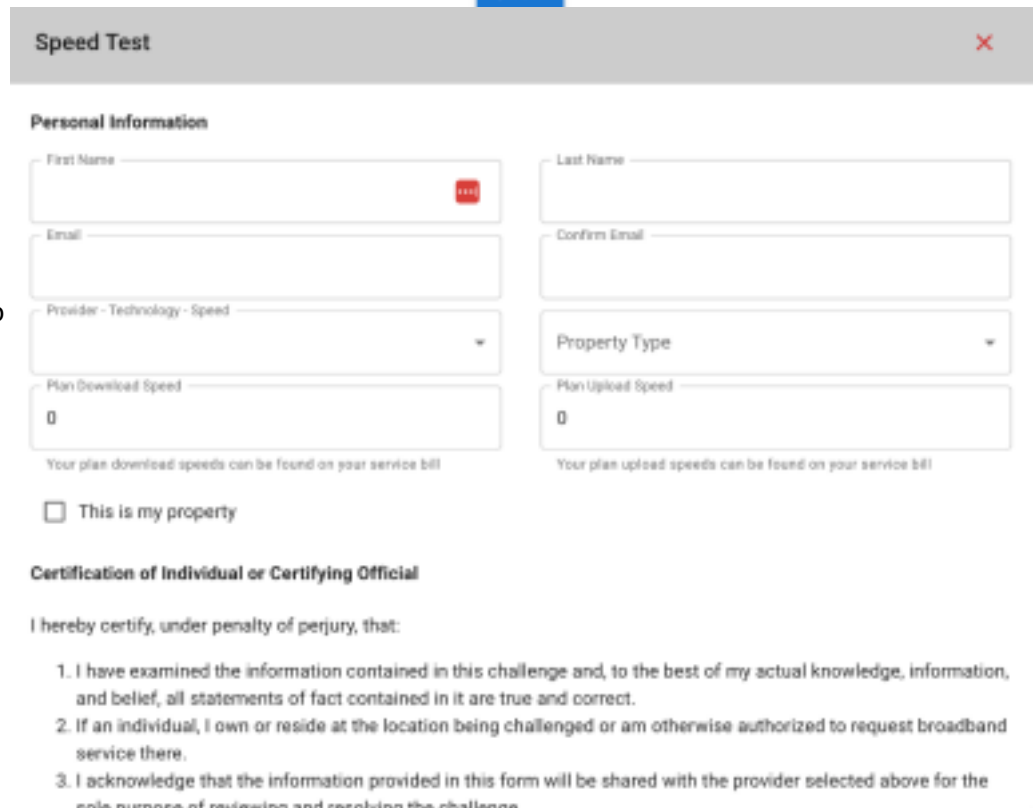


5. Chwazi "Ale" (Go) epi tès vitès la ap kòmanse otomatikman. Tès vitès la ka pran plizyè minit pou konplete.

6. Si nivo sèvis ou a ase, yo p ap mande w pou soumèt tès vitès la pou prèv.

7. Si sèvis ou a pa ase, yo pral mande w pou w kòmanse soumèt prèv. Chwazi "Kòmanse" (Start).

8. Yon fòm ap parèt pou mande w antre enfòmasyon kontak, enfòmasyon founisè ak kalite pwopriyete. Anplis de sa, w ap oblije antre plan sèvis entènèt ou ye kounye a ki gen ladan plan download ak vitès upload. Ou ka jwenn enfòmasyon sa yo sou bòdwo sèvis ou a.

Speed Test

Your speed test results indicate that you may not be getting the speeds you are paying for. Please consider taking more speed tests to help us collect more data on your internet service. This will help us to better understand the quality of internet service in your area and then we can submit an service improvement request on your behalf.

START

Speed Test

Personal Information

First Name

Last Name

Email

Confirm Email

Provider - Technology - Speed

Property Type

Plan Download Speed

Plan Upload Speed

Your plan download speeds can be found on your service bill

Your plan upload speeds can be found on your service bill

This is my property

Certification of Individual or Certifying Official

I hereby certify, under penalty of perjury, that:

1. I have examined the information contained in this challenge and, to the best of my actual knowledge, information, and belief, all statements of fact contained in it are true and correct.
2. If an individual, I own or reside at the location being challenged or am otherwise authorized to request broadband service there.
3. I acknowledge that the information provided in this form will be shared with the provider selected above for the sole purpose of reviewing and resolving the challenge.

9. Broadband Navigator™ ap voye yon imèl ba w otomatikman apre 24 èdtan ak yon lyen pou w pran yon lòt tès vitès jiskaskè twa tès vitès yo te pran an konfòmite ak direktiv BEAD.
 - a. Si vitès plan entènèt ou ye kounye a pi ba pase 100/20, ou p ap oblije pran lòt tès vitès.

10. Massachusetts pral itilize rezilta medyàn twa tès vitès ou yo, yo pran nan jou apa, pou idantifye nivo sèvis ou.