



## Massachusetts Broadband Navigator™

## How to Register for an Account

- 1. Select the 'Sign In' link in the upper right corner.
- 2. Select 'Request a new account' on the pop-up window.

ABOUT HELP OPEN REBUTTALS SIGN IN

L	og in to your account
Er	nail address
e	email address
Pa	assword
p	bassword
Fo	rgot password?
	LOG IN
Re	equest a new account
	Request a new account
	Enter the information below to request a new account. We will let you know via email whether your request was accepted or rejected.
ent	Full Name
	Full Name
	Email Address
	Email Address
	Phone Number Format: XXX-XXX-XXXX
	Phone Number
	Organization Category
	Unit of Local Government
	Organization
for	
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	Back to Map
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- 3. Fill out user information.
  - a. \*Full name
  - b. \*Email address
  - c. \*Phone Number
  - d. \*Organization Category
    - i. Unit of Local / Tribal Government
    - ii. Non-Profit Organization
    - iii. Broadband Provider
  - e. \*Organization

## i. Nonprofits and Local Governments:

- 1. Select the Organization dropdown.
- Scroll through the Organizations to search for your organization. Your organization will only be listed if another member of your organization has already registered.





 If you do NOT see your organization in the list, select 'Other' and manually enter the name of your organization. Please only use the name of the organization you are representing.

Unit of Local Government	
Drganization	
Choose Organization	
Choose Organization Choose Organization	
Choose Organization Choose Organization My Organization	
Choose Organization Choose Organization My Organization Test Local Gov	

4. If the account request is accepted, the manually entered organization will now be listed in the Organization drop down for all future users to choose from.

Organization

\*\*Please ensure that the *same organization name is used* if multiple users are accessing the portal. This will ensure access to challenge review dashboards.

## ii. Broadband Providers:

- 1. Select the Organization dropdown.
- Scroll through the Organizations to search for your organization. All FCC filed broadband providers in your state will be listed alphabetically.
- If you do NOT see your organization in the list, select 'Other' and manually enter the name of your organization.
- 4. If the account request is accepted, the manually entered

Other (Type Below)	~
you don't see your organization in the list, plea	se enter it here:
Other Organization	

Organization Cate	gory		
Broadband Provider			•
Organization			
Choose Organization		~	<b>'</b>
Choose Organization	n		٦.
Allied Telecom Grou	p, LLC		•
Astound_Broadband	1		11
Charter Communica	tions Inc		11
Cogent Communicat	tion		11
Concord Light Broad	iband		11
Consolidated Comm	unications		
Cox Communication	5		11
CRC Communication	ns LLC		
CROSSROADS FIB	ER		11
Crown Castle Fiber	LLC		1
Fiber Connect, LLC.			
FirstLight Fiber			
Fusion			11
Fusion Cloud Servic	es, Inc.		-E
Granby Telephone L	LC		
Greenfield Commun	ity Energy & Technology (GCET)		
HGE.NET			
Hunter Communicat	ions Inc.		
NetFortris			

Organization Other (Type Below)	~
you don't see your organization in the list, please enter it here:	

organization will now be listed in the Organization drop down for all future users to choose from.





\*\*Please find and select your organization name from the auto populated list. All FCC filed Broadband Providers will be included in this list, only unfiled organizations will need to be manually entered. *This is critical to ensure challenges will be linked to your account and will be appropriately notified.* 

- f. \*Webpage (your organization's URL)
- 4. Select 'Request.'
- 5. Request will be reviewed.
  - a. Once accepted, you will receive an email confirmation providing a link to complete the signup process and create a password. This link will only be valid for seven days, at which time it will expire, and a new request will need to be submitted.
  - b. Once the password has been set, the new user can view and use all functionality associated with their organization type.