



MA Goes **DigitALL** 2026

The Next Era of Connectivity

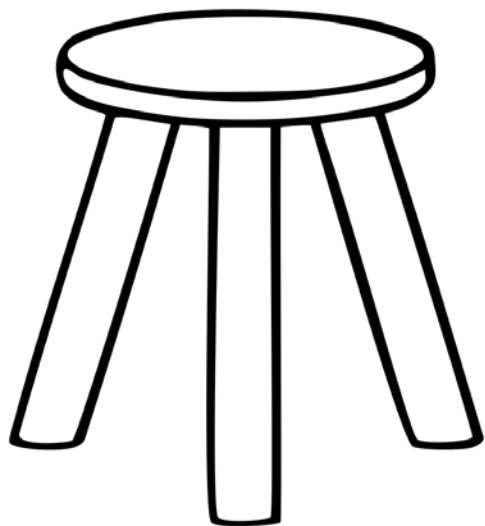


SCAN FOR THE AGENDA

What role does a library
play in advancing
digital equity?



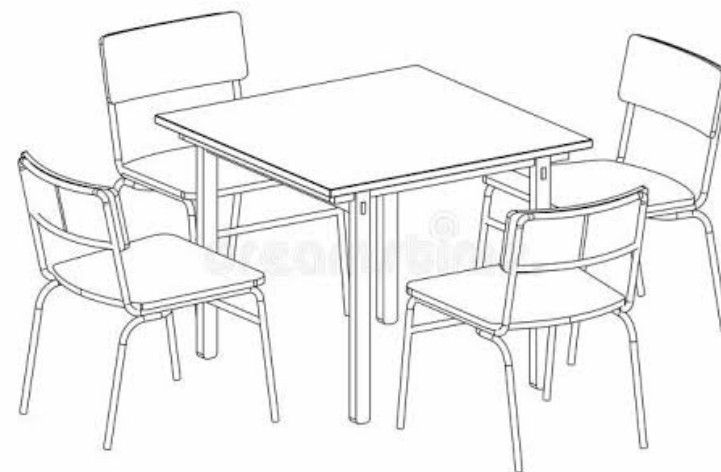
The Growing Ecosystem of Digital Equity



1. Device
2. Connectivity
3. Skills



1. Device
2. Connectivity
3. Skills
4. Community Trust



1. Device
2. Connectivity
3. Skills
4. Community Trust
5. Creation

CPL in Action

Digital
Navigator

Take Out Tech

Tech Help

Tech for All!

The Hive

Coding
Partnership

African Bridge
Network
Partnership

DOORs
Partnership

OATS
Partnership

Innovators for a
Purpose (iFp)
Partnership

Thank you
MBI DigitALL!

CPLDigitalEquity@Cambridgema.gov



Program Design and Curriculum



ai-digital-literacy.net, mindapps.org



THE DIVISION
OF DIGITAL
PSYCHIATRY
AT BIDMC

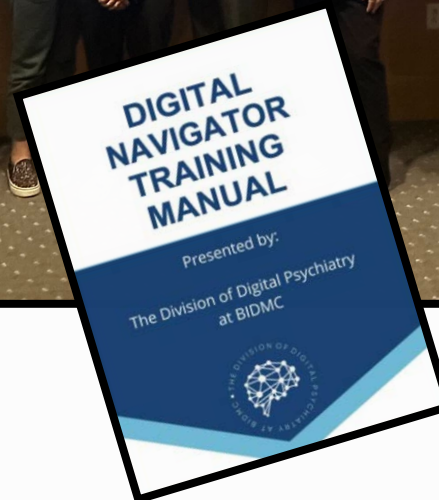
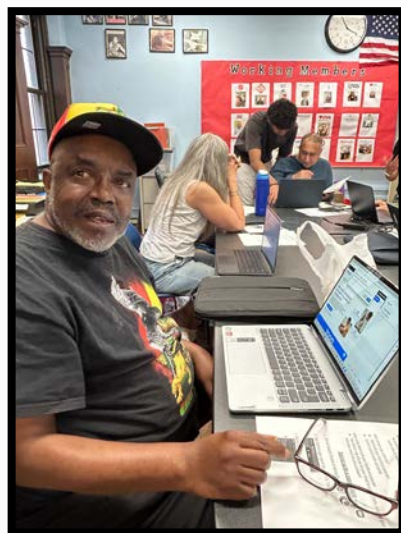
Beth Israel Deaconess
Medical Center



HARVARD MEDICAL SCHOOL
TEACHING HOSPITAL

Supported by BIDMC Community Benefits

Free Staff and Patient Trainings + Resources



THE DIVISION OF
DIGITAL
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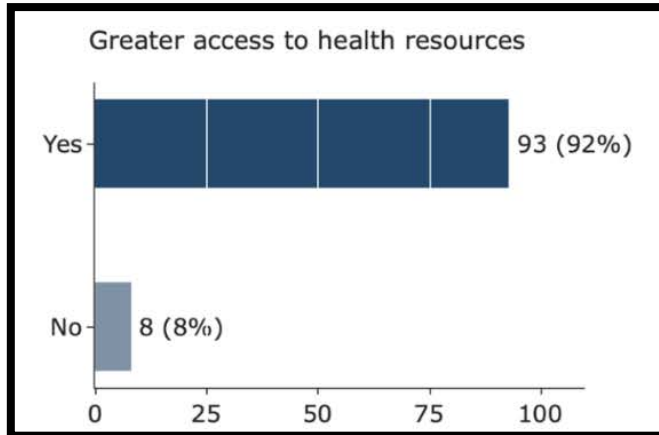


HARVARD MEDICAL SCHOOL
TEACHING HOSPITAL

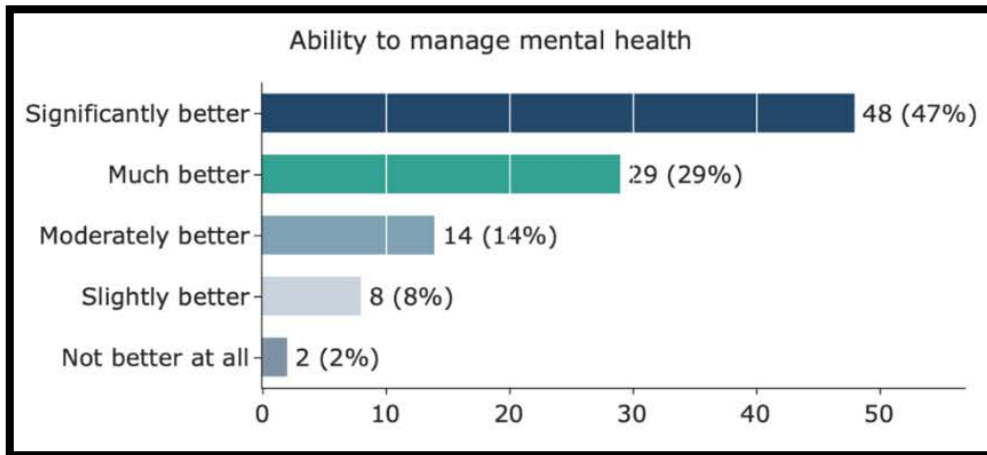
Supported by BIDMC Community Benefits

Impact on Patients, Global Reach, Future Directions

Digital Navigation Impact Survey

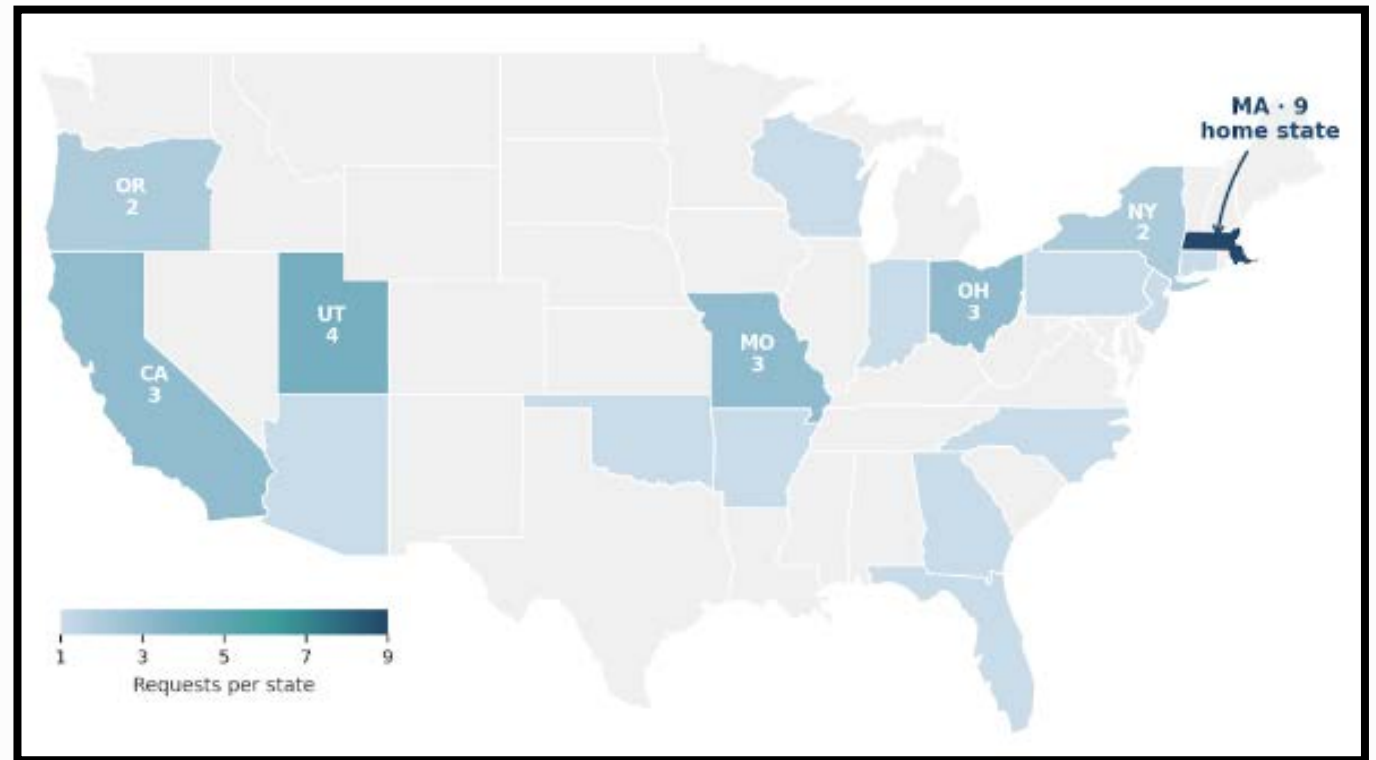


(n = 101,
Aug 2025 –
Apr 2026)



Materials Requests

- Australia
- Spain
- Belgium
- UK
- Canada
- Ireland
- India
- Turkey





TECHNOLOGY PROGRAMMING FOR OLDER ADULTS

**With Funding Provided By:
Massachusetts Broadband Institute's
Digital Equity Partnership Program**

**Presented By: Zach Boyer, Planning Director
Coastline Elderly Services
Area Agency on Aging**

Coastline's Technology Program:

Funded by the Mass. Broadband Institute's Digital Equity Partnerships grant program

- **Program Highlights:**

6/2024-9/2026

- Total Consumers Served: 600+ Students
- Total Devices Distributed: 200+ iPads
- Total Host-Sites: 12 Locations
- Partnerships: 14+ Collaborations
- Staff: 1 Admin, 1 PT Coordinator & 3 Contracted Digital Navigators

- **Popular Class Types:**

- 1. Tech Café's 1-1 / 1-3
- 2. Workshop Presentations
- 3. Specific Classes (ex. MyChart, Artificial Intelligence, etc.)
- 4. iPad Learn & Earn Program
- 5. In-Home Technology Trainings

Feedback:

I want to offer a special and heartfelt thank you to the Technology Instructor, Kraig Perry. His knowledge, patience, encouragement, and willingness to answer questions created an environment where learning felt comfortable and achievable. Having an instructor who recognizes that everyone comes to technology with different levels of experience makes such a difference. I would also like to thank you as well, Ms. Gomes, for the work and coordination that made this initiative possible. Programs like this require thoughtful planning, collaboration, commitment, and a genuine understanding of the needs of the community. Your efforts are greatly appreciated.

Appreciation for the IPAD Training Program

Dear Ms. Gomes,

I wanted to express my sincere appreciation for the opportunity to attend Coastline's IPAD Training Program over these last two weeks. Instructor Kraig Perry was patient, articulate, and exceptionally informative. I have not attended lectures this helpful, valuable, and engaging since my medical school classes decades ago. I look forward to additional classes provided by this program.

I would strongly encourage others to take advantage of this opportunity and this center. The program is unique, enriching, and truly valuable.

Thank you again.

Best regards, James Ross, MD (Ret.)



With sincere gratitude,

Gail A. Gonsalves
Gail A. Gonsalves



Ms. Gomes I greatly appreciated and valued your coordination, planning and commitment to sharing this program with the community. I look forward to other ideas and innovations for our elderly population.

Learning has no boundaries! Resources like *Coastline Elderly Services* provided a program for encouragement, curiosity, knowledge for our health of mind, body and soul is rewarding.

Many thanks are also extended to the staff who also contributed to making "iPad Goes Home 2025" a success.

Sincerely,

Kathy A. Arruda

Technology Training Program Coastline Elderly Services, Inc.

Coastline Elderly Services' Technology Training program helps older adults stay connected to friends, family and medical personnel. During weekly classes, students are taught how to access the internet and communicate with others safely and effectively. Students use agency-issued laptops to navigate the predetermined curriculum taught by a contracted instructor. The program is free to consumers at least 60 years old living in the service area. Classes evolved from online to in person as COVID-19 restrictions lifted, which increased participant socialization.

Technology classes will be offered at newly opened computer lab

by Beth Perdue | May 29, 2024 | News, Senior Scope





Community Technology
Integration and Support

Closing the Digital Divide

Technology Access Is Opportunity Access

CTIAS is a City of Quincy digital inclusion initiative working to ensure that residents have the technology, connectivity, skills, and support they need to participate fully in today's digital world.

The digital divide is more than access to the internet. It also includes:

-  Access to reliable devices
-  Affordable, dependable internet
-  Digital skills, confidence, and cybersecurity awareness
-  Free veteran programs
-  Access to education and apprenticeship opportunities in the following fields:
IT, cybersecurity, biotechnology and healthcare
-  Classes for individuals with disabilities



"Flip the Switch" at O'Brien Towers: Broadband installed for 274 residents, with 2 years of free internet service.



Access



Skills



Opportunity

Our mission: Eliminate barriers to technology and create pathways for every resident to thrive in a digital world.

How CTIAS Closes the Gap

A Community-Centered Approach to Digital Equity

CTIAS addresses the digital divide across five interconnected areas:



Community voice matters.

Through initiatives like the **Listening to You Tour**, CTIAS engages residents directly to understand their technology needs and help shape future digital equity initiatives.



From Access to Opportunity

Building a More Digitally Connected Community



CTIAS is creating measurable impact across Quincy and surrounding communities:

5K+

Residents reached through digital programs

600+

Free hands-on technology classes delivered

3K+

Free or low-cost devices provided

3K+

Households connected to reliable internet

\$9M+

Total funding awarded to support digital equity initiatives

But the impact goes beyond the numbers.

CTIAS is helping residents:

- ✓ Build digital confidence
- ✓ Stay connected
- ✓ Access education and services
- ✓ Develop technology skills
- ✓ Prepare for in-demand careers
- ✓ Participate in the digital economy



Digital equity means everyone has the opportunity to participate.

CTIAS is helping make that opportunity accessible to every community.



Community Technology
Integration and Support

Contact Us

Join us in closing the digital divide in Quincy and surrounding areas.



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WEBSITE

www.ctias.org



John C. Cain, Jr. M. Ed and Thomas P. Koch Mayor, City of Quincy