



December 28, 2017

By Electronic Mail

Edmund Donnelly, Deputy Director
Massachusetts Broadband Institute
75 North Drive
Westborough, MA 01581

RE: Flexible Grant Program - NOFA No. 2018-MBI-01

Dear Mr. Donnelly:

Please accept this letter as an expression of interest by Comcast to engage in a flexible, iterative process to develop a comprehensive proposal to provide broadband in the towns of Blandford, Chesterfield, Cummington, Middlefield and Worthington. We welcome the opportunity to meet with representatives from the towns and the Massachusetts Broadband Institute (MBI) to discuss Comcast's ability to offer our state-of-the-art products and services, including high-speed Internet service, to the residents and businesses in these towns. At this time, Comcast is able to outline several broad terms of an eventual proposal, which we provide below, and looks forward to refining the terms through discussions with the MBI and towns.

Who Is Comcast

By way of introduction to the towns of Blandford, Chesterfield, Cummington, Middlefield and Worthington, Comcast is a leading communications provider in Massachusetts, 38 other states and the District of Columbia. Comcast offers voice, high-speed Internet and video services for both residential and business customers and offers mobile phone services to Xfinity Internet customers. Since 1996, Comcast has invested over \$93 billion nationwide to develop and deploy a range of new broadband technologies as part of our commitment to provide superior services to our customers. As a result, Comcast has established an industry-wide reputation for technology leadership, superior customer service and operational efficiency. The company has marshaled our resources as the nation's leading provider to make significant investments in both customer and network support. Further, by converging with voice and video products, Comcast has created new and convenient ways for our customers to access the communications tools, entertainment and content they want, when and where they want it.

Comcast's advanced network has proven readily scalable, reliable and built for growth, enabling Comcast to not only meet but stay well ahead of consumer demand. In fact, Comcast has built, with private capital, a fiber backbone at the core of our network that stretches across the country with about 159,000 route miles of fiber - enough to wrap around the earth nearly six times - using

the industry's most advanced optics/lasers and IP routing technologies. The company has invested significant resources in both local and national Network Operations Centers to ensure continual proactive monitoring of network health. The company also maintains large, locally based engineering and technical operations teams that work around the clock to maintain this level of reliability and to directly support the company's business and residential customers.

Comcast has a long history of working and partnering with local governments and organizations. Throughout our national footprint, Comcast partners with a wide range of established community organizations, leveraging their local expertise to deliver maximum benefits to our local communities and to build strong relationships in the neighborhoods, towns, and cities that we serve nationwide. In the Commonwealth, we have been granted cable television franchise agreements by 241 communities. We are proud to have provided over \$16 million in cash and in-kind contributions to our local partners throughout the Commonwealth in 2016, in the form of Comcast Foundation grants, sponsorships, volunteer hours, courtesy services and in-kind donations. We have also provided \$546,000 in Leaders & Achievers Scholarships to graduating high school seniors in Massachusetts over the last five years, and helped to spruce up community sites each year during Comcast Cares Day, our nationwide day of employee volunteerism. We continue to help communities address the digital divide, both with regard to broadband adoption and access. Internet Essentials by Comcast provides a low-cost economy home Internet product priced at \$9.95 per month to qualified low-income families. Internet Essentials customers also have the opportunity to purchase a laptop or desktop computer for \$149.99 and have access to free digital literacy training. Internet Essentials is the largest and most expansive broadband adoption effort that any U.S. company has ever undertaken and would be available to eligible consumers in the towns of Blandford, Chesterfield, Cummington, Middlefield and Worthington, once the company's products and services are available upon completion of our network expansion.

Our Services

Residential customers and small and medium-sized businesses have access to a wide array of Comcast's voice, video, and Internet services and packages that are designed to satisfy various usage patterns and demands. For example, Comcast offers small and medium-sized businesses a variety of voice services and plans that include multiple lines and calling features, as well as Internet services that accommodate significant bandwidth and networking needs.

For enterprise services, which are available to Comcast's government and municipal customers, Comcast connects users to a diverse ecosystem of communications services and networks, including data centers, cloud service providers, and the public switched telephone network, and it optimizes traffic delivery on a dedicated managed network. Comcast provides point-to-point, point-to-multipoint, and multipoint-to-multipoint solutions and cellular backhaul and can provide secure, scalable internal networks for geographically dispersed organizations. Comcast's scalable bandwidth typically ranges from 10 Mbps to 20 Gbps and, in certain situations, as high as 100 Gbps. Comcast's government and municipal customers also benefit from dedicated service teams, monitoring, and the ability to customize solutions.

Comcast has changed the Internet experience for millions of customers by providing the nation's fastest Internet and the best in-home Wi-Fi experience. Over the last 16 years we have increased

Internet speeds 17 times for our customers. Comcast's Internet service also includes online security for no extra cost. Approximately 80% of Comcast's residential Internet customers select a speed tier of at least 50 Mbps or higher, though Comcast does offer tiers that range up to 2 Gbps for residential customers and up to 10 Gbps for business customers. In addition, Comcast's ongoing deployment of DOCSIS 3.1 allows customers to receive gigabit Internet speeds. This innovative network technology marks a major step forward in the evolution of ultra-high-speed broadband.

Comcast understands our customers' demand for portability and is creating a Wi-Fi network that meets today's needs and stays ahead of tomorrow's consumer demands. Comcast delivers the fastest reliable Wi-Fi network in North America and one of the largest in the world, and provides the foundation our customers need to power their Internet-connected devices and experiences, in and out of the home. We deliver the fastest in-home Wi-Fi with the Xfinity Wireless Gateway, an all-in-one device that gives customers reliably fast speeds with the most coverage in their home so everyone can get online and do more on their devices all at the same time. Most Xfinity Internet customers can access more than 18 million outdoor and indoor Wi-Fi hotspots nationwide at no additional cost. The Xfinity WiFi App makes it easy to locate these hotspots.

Comcast's Internet service product, Xfinity Internet, is offered to our customers based on national pricing plans. Thus, customers in western Massachusetts are offered the same broadband services at the same prices customers in Springfield or Boston are offered. In addition, Comcast will offer residents and businesses in the towns subject to this proposal our full suite of products and services, including Xfinity TV, over our X1 operating system, as shown on the attached "Services & Pricing" lists for neighboring communities. These lists are included for illustrative purposes only, and prices may vary.

Earlier this year, Comcast also announced its entry into the wireless market with Xfinity Mobile. Xfinity Mobile, which is now available nationwide to all of our Xfinity Internet customers, combines the nation's largest and most reliable 4G LTE network with the largest Wi-Fi network to offer a better wireless experience for less money on the most popular devices. The service is available to Xfinity Internet customers, and includes up to five lines with unlimited nationwide talk and text, no line access fees, and 100 MB of shared data. With Xfinity Mobile, customers only pay for the data they use, and can choose from two straightforward data options – "By the Gig" for \$12 per GB of shared data across all lines on their account per month, or Unlimited for \$45 per month, per line. When paying by the gigabyte, they can "switch and save" by changing to Unlimited anytime during their billing cycle. They can also "mix and match" By the Gig and Unlimited on an account so each individual has a data option that makes sense for them.

Finally, and most importantly, Comcast is working hard to create the best customer service and customer experience. We are reinventing how we interact with our customers and deliver an exceptional experience in every way. We are focused on respecting our customers' time, making our customers' experience with us simpler and easier, fixing things right the first time and making it right if we fall short. Everyone at Comcast is engaged in these efforts, from call center representatives to technicians, from our billing department to our CEO. Our goal is simple - we want every customer to have an exceptional experience with us – from the moment they order a new service, to installation, to the way we communicate with them, to how we respond to issues.

We are confident that we will provide additional Massachusetts consumers with an exceptional and valuable broadband experience upon selection through this process.

Authority to Construct a Network

Comcast constructs our network pursuant to Title VI of the Federal Communications Act (47 U.S.C. § 521, *et seq.*) of 1934, as amended. Our plant is fully integrated: dozens of converged regional area networks interconnect to create this fiber backbone that delivers video, voice and high-speed Internet services to tens of millions of customers throughout the country. IP technology ties all of this together, creating a highly scalable connectivity platform or “IP core.” Since Comcast’s network is not used exclusively for one service offering, regulated or unregulated, Comcast must secure franchise agreements for regulated cable services in each defined local franchising authority in our proposed service area prior to commencing construction.

Pursuant to Massachusetts law, the Board of Selectmen in each municipality has authority over cable franchising, requiring Comcast to negotiate franchise agreements with each municipality. Comcast currently holds 241 franchises in the Commonwealth. In our experience, franchise negotiations can be protracted based on local resources, schedules and community cable-related needs claimed by municipalities. However, Comcast was recently granted a franchise in the Town of Montgomery, under similar circumstances as this proposal. For the towns of Blandford, Chesterfield, Cummington, Middlefield and Worthington, Comcast proposes that we enter into individual franchise agreements with each town, based on the terms of the Model Franchise recommended by the MBI. Comcast believes that agreement to these terms would expedite broadband deployment.

Preliminary Proposal/Expression of Interest

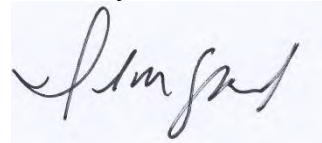
Comcast has gained valuable experience partnering with the MBI on the Cable Expansion Program. Through that process, we learned that the available data does not support estimating costs and coverage percentages with the accuracy with which Comcast operates. Discrepancies in some of the available data have resulted in a differential between estimated and actual costs and coverage areas. Engineering design work must be complete in order to accurately determine the exact percentage of the town that would have access to broadband after a proposed construction project and the specific costs associated with the construction. In all nine towns involved in the Cable Expansion Project, Comcast’s final design actually resulted in more homes included in the project than what were estimated at the time the original proposal was made.

We understand that every town seeks ubiquitous access to broadband for their residents. However, the MBI has acknowledged that even the modified policy goal of 96% access could prove too costly at this time for most towns. In fact, based on the initial data the MBI has provided, we conservatively estimate that the total cost to construct our plant in the towns of Blandford, Chesterfield, Cummington, Middlefield and Worthington to provide broadband access to 100% of the locations would be \$15 million (approximately \$9.5 million to provide broadband access to 75% of the same locations).

In this expression of interest, Comcast must rely only on the data provided by the MBI, data that does not allow us to precisely calculate actual costs or actual homes passed. Therefore, at this time, we are not able to provide each town with an estimate of homes passed to be constructed. Certainly, we could construct some portion of each town using just an allocation of dollars provided by the MBI. This course would include a significant human capital investment by Comcast. However, once we meet with each town and gain a better understanding of each towns' specific needs, including community center or business needs, as well as specific characteristics such as continuity of pole line and topography, we would develop a plan to supplement the data in order to refine our proposal. If there is interest, Comcast could discuss investing capital dollars in addition to human capital that could either decrease the costs for the approximately 75% coverage or increase the number of locations made serviceable. We share your desire to bring services to these communities, but we also share the understanding that this will not be an easy or low cost task. Nonetheless, we hope the towns accept this expression of interest from Comcast and begin meaningful discussions toward a common goal.

We look forward to hearing from you once you have discussed with the towns. Please feel free to contact me with any questions at either 413-730-4571 or dan_glanville@comcast.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Dan Glanville", is placed on a light blue rectangular background.

Daniel M. Glanville
Vice President, Government, Regulatory & Community Affairs
Comcast Western New England Region

Services & Pricing

Effective January 1, 2018

1-800-XFINITY | xfinity.com

AGAWAM, MA

Granby, Holyoke, South Hadley, Southwick, Westfield & West Springfield, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited \$153.49

SurePrice⁵ \$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited \$166.49

SurePrice⁵ \$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited \$176.49

SurePrice⁵ \$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime[®], Starz[®], The Movie Channel[®] and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited \$193.49

SurePrice⁵ \$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited \$221.49

SurePrice⁵ \$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited \$251.49

SurePrice⁵ \$224.99

XFINITY LATINO TRIPLE PLAY PACKAGES

Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$140.99

SurePrice⁵ \$124.99

Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$148.49

SurePrice⁵ \$134.99

Preferred Latino Triple Play

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$166.49

SurePrice⁵ \$144.99

Preferred Extra Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$176.49

SurePrice⁵ \$154.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO [®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz [®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax [®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package ⁸	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included
Streampix ²³	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$79.95	\$18.00	\$18.00	\$18.00	Included	Included	Included
Gigabit Pro Speed Upgrade ^{35,36}	\$299.95	\$238.00	\$238.00	\$238.00	\$220.00	\$220.00	\$220.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

DOUBLE PLAY PACKAGES

Internet Plus Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet	\$85.95
SurePrice⁵	\$64.99
Internet Pro Plus with HBO® Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet	\$92.95
SurePrice⁵	\$74.99
Internet Pro Plus with Showtime® Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet	\$89.95
SurePrice⁵	\$74.99
Preferred XF Double Play Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
SurePrice⁵	\$109.99
Premier XF Double Play Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice⁵	\$139.99

XFINITY LATINO DOUBLE PLAY PACKAGES

Internet Plus Latino Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet	\$85.95
SurePrice⁵	\$64.99
Economy Plus Latino Double Play Includes Economy Plus Latino TV for primary outlet and Performance Internet	\$111.90
SurePrice⁵	\$99.99
Starter Latino Double Play Includes Starter Latino TV for primary outlet and Performance Internet	\$131.90
SurePrice⁵	\$109.99
Preferred Latino Double Play Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice⁵	\$119.99

XFINITY TV¹

BASIC SERVICES

Limited Basic¹³	
Agawam, West Springfield, Westfield	\$5.50
Granby, Southwick	\$9.00
Holyoke, South Hadley	\$5.50
Broadcast TV Fee (all areas)	\$8.00
Franchise Related Cost¹⁵	
Agawam	\$0.14
Granby	\$0.73
Holyoke	\$0.34
South Hadley	\$0.43
Southwick	\$0.16
West Springfield	\$0.27
Expanded Basic¹⁴ Includes TV Box and remote for primary outlet	
Agawam, West Springfield, Westfield	\$64.45
Granby, Southwick	\$60.95
Holyoke, South Hadley	\$64.45

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Digital Starter¹⁶ Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice®	\$69.95
Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90
Digital Premier Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$134.90
Basic Latino TV Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet	\$27.95
Economy Latino TV Includes Digital Economy and XFINITY TV Latino for primary outlet	\$41.95
Economy Plus Latino TV Includes Economy Latino TV and additional digital channels for primary outlet	\$49.95
Starter Latino TV Includes Economy Plus Latino TV and additional digital channels for primary outlet	\$69.95

XFINITY TV SERVICES

HBO®⁷	\$15.00
Showtime®⁷	\$12.00
Starz®⁷	\$12.00
Cinemax®⁷	\$12.00
The Movie Channel®⁷	\$12.00
Playboy®⁷	\$15.00
Digital Preferred Tier¹⁸ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO®	\$32.95
Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
Sports Entertainment Package⁸ Includes over 20 channels including NFL Red Zone and CBS Sports Network	\$9.95
Family Tier¹⁷ Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel	\$14.95
HD Technology Fee¹²	\$9.95
DVR Service⁹	\$10.00
AnyRoom DVR Service¹⁰	\$10.00
Service to Additional TV¹¹	\$9.95
with DVR Service ⁹	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD ¹⁹	\$7.45
Service to Additional TV with TV Adapter²¹	\$5.99

INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SIC International (Portuguese)	\$9.99

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

TV Globo (Portuguese/Brazilian)	\$19.99
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PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁰

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99
Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$5.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
Streampix²³	\$4.99
Pay-Per-View and On Demand Movies and Events²² (per title or event)	Prices Vary
Vivid On Demand Subscription²⁴	\$19.99
Hustler On Demand Subscription²⁴	\$19.99
TEN On Demand Subscription²⁴	\$19.99
Girlfriends Films On Demand²⁴	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand²⁴	\$19.99
Urban Fantasy On Demand²⁴	\$19.99
Falcon On Demand²⁴	\$19.99
Homegrown Amateur On Demand²⁴	\$19.99
Evil Angel²⁴	\$19.99
Mature Lust²⁴	\$19.99

SPORTS PACKAGES²⁰

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.60

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{25,26} (Standard Installation)	\$40.00	N/A
Wired Home^{25,26} (Standard Installation)	\$40.00	N/A
Professional Installation^{26,27} of each Additional Outlet ²⁸	\$79.99	N/A
Activation of each Additional Outlet²⁸	\$7.25	\$35.00
Relocate Additional Outlet²⁸	\$7.25	\$35.00
Connect VCR/DVD²⁸	\$11.00	\$32.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.50
Hourly Service Charge²⁶ For custom installation work		\$40.00
In-Home Service Visit (XFINITY TV)		\$39.00
XFINITY Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee²⁹ (per month)	\$6.75
Service Protection Plan³⁰ (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See xfinity.com/spp for terms.	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees³¹ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide[®] Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,32}

XFINITY Voice—Unlimited	\$44.95
With TV and Internet Service	\$39.95

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

XFINITY Voice—Local with More	\$34.95
With TV or Internet Service	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$11.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³¹ (per piece, per occurrence)	Replacement Cost

XFINITY INTERNET^{1,33}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter ³⁴	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$89.95	\$76.95
Blast!	\$92.95	\$79.95
Gigabit Pro ^{35,36}	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$11.00
Ciena 3931 Modem & Netgear Wireless Router Rental ³⁷		\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees ³¹ (per piece, per occurrence)		Replacement Cost

TRIAL PACKAGES¹

MYTV CHOICE™^{2,38}

MyTV Choice Bundle

Includes Get Started, TV Box and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited™ \$107.95

MyTV Choice Plus Bundle

Includes Get Started Plus, TV Box and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited™ \$124.95

MyTV Choice Theme Packs³⁹

News & Info Includes 19 News and information channels: CNN, Fox News, MSNBC, History, HGTV, Travel Channel	\$10.00
Entertainment & Lifestyle Includes 31 Entertainment and lifestyle-oriented channels: TNT, USA, Syfy, MTV, VH1, Bravo	\$10.00
Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM plus Streampix™	\$10.00
Kids Includes 11 kid and family-friendly channels including ABC Family, Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00

- Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2017 Comcast. All rights reserved.
- Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.
- XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.
- SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- SurePrice only available to qualifying 12 month promotional packages.
- AnyRoom® DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.
- Requires TV Box or CableCARD and Limited Basic.
- Requires Digital Starter.
- Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- Requires TV Adapter, CableCARD or TV Box.
- Requires Limited Basic.
- Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- For Agawam, Granby, Holyoke, South Hadley and West Springfield customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- Requires Digital Starter or Starter Latino TV.
- Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- Requires TV Box and Limited Basic. Subscription can be billed at once or in in 4 total payments. Restrictions may apply.
- Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app. Internet service with bandwidth of at least 600 kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>. Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.
- Requires Limited Basic and TV Box. Not available in all areas.
- Applies to XFINITY TV only installations.
- Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.
- Initial Installation of Service charges apply to XFINITY TV only installations.
- Applies to XFINITY TV Digital Starter and above and Starter Latino TV.
- See <http://www.xfinity.com/spp> for information on Service Protection Plan.
- Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phoneterms/service/comcastdigitalvoice/cdvrstaterpricing.html>.
- Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.
- Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- Not available in all areas. May require installation and non-refundable installation charge.
- Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- Requires Gigabit Pro.

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

- 38 MyTV Choice is available on a trial basis only and may be discontinued by Comcast at any time. MyTV Choice requires purchase of Get Started or Get Started Plus, XFINITY Performance Internet Service and XFINITY Voice Unlimited. MyTV Choice customers downgrading or disconnecting XFINITY Performance Internet and/or XFINITY Voice will not be eligible for MyTV Choice Bundles, including MyTV Choice Theme Packs and will receive Limited Basic video service. Get Started (\$24.95 per month before \$4.03 discount with MyTV Choice Bundle) includes Limited Basic, additional digital channels, TV Box and remote for primary outlet. Get Started Plus (\$44.95 per month before \$8.87 discount with MyTV Choice Bundle) includes Get Started and additional digital channels. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.
- 39 MyTV Choice theme packs require purchase of Get Started or Get Started Plus. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118; **CT:** ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FA/LV; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** LIC# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104, -1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

Services & Pricing

Effective January 1, 2018

1-800-XFINITY | xfinity.com

DEERFIELD, MA

Sunderland & Westhampton, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited \$153.49

SurePrice⁵ \$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited \$166.49

SurePrice⁵ \$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited \$176.49

SurePrice⁵ \$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime[®], Starz[®], The Movie Channel[®] and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited \$193.49

SurePrice⁵ \$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited \$221.49

SurePrice⁵ \$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited \$251.49

SurePrice⁵ \$224.99

XFINITY LATINO TRIPLE PLAY PACKAGES

Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$140.99

SurePrice⁵ \$124.99

Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$148.49

SurePrice⁵ \$134.99

Preferred Latino Triple Play

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$166.49

SurePrice⁵ \$144.99

Preferred Extra Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$176.49

SurePrice⁵ \$154.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO [®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz [®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax [®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package ⁸	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included
Streampix ²²	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$79.95	\$18.00	\$18.00	\$18.00	Included	Included	Included
Gigabit Pro Speed Upgrade ^{34,35}	\$299.95	\$238.00	\$238.00	\$238.00	\$220.00	\$220.00	\$220.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

DOUBLE PLAY PACKAGES

Internet Plus Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet	\$85.95
SurePrice⁵	\$64.99
Internet Pro Plus with HBO® Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet	\$92.95
SurePrice⁵	\$74.99
Internet Pro Plus with Showtime® Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet	\$89.95
SurePrice⁵	\$74.99
Preferred XF Double Play Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
SurePrice⁵	\$109.99
Premier XF Double Play Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice⁵	\$139.99
Internet Plus Latino Includes XFINITY TV 150 Latino, standard definition digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

XFINITY LATINO DOUBLE PLAY PACKAGES

Internet Plus Latino Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet	\$85.95
SurePrice⁵	\$64.99
Economy Plus Latino Double Play Includes Economy Plus Latino TV for primary outlet and Performance Internet	\$111.90
SurePrice⁵	\$99.99
Starter Latino Double Play Includes Starter Latino TV for primary outlet and Performance Internet	\$131.90
SurePrice⁵	\$109.99
Preferred Latino Double Play Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice⁵	\$119.99

XFINITY TV¹

BASIC SERVICES

Limited Basic¹³	\$7.00
Broadcast TV Fee (all areas)	\$8.00
Franchise Related Cost¹⁵	
Deerfield	\$0.73
Sunderland	\$1.00
Expanded Basic¹⁴ Includes TV Box and remote for primary outlet	\$62.95

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$69.95
Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90

Digital Premier

Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$134.90
Basic Latino TV Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet	\$27.95
Economy Latino TV Includes Digital Economy and XFINITY TV Latino for primary outlet	\$41.95
Economy Plus Latino TV Includes Economy Latino TV and additional digital channels for primary outlet	\$49.95
Starter Latino TV Includes Economy Plus Latino TV and additional digital channels for primary outlet	\$69.95

XFINITY TV SERVICES

HBO®⁷	\$15.00
Showtime®⁷	\$12.00
Starz®⁷	\$12.00
Cinemax®⁷	\$12.00
The Movie Channel®⁷	\$12.00
Playboy®⁷	\$15.00
Digital Preferred Tier¹⁷ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of HBO®, Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO®	\$32.95
Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
Sports Entertainment Package⁸ Includes over 20 channels including NFL Red Zone and CBS Sports Network	\$9.95
Family Tier¹⁶ Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel	\$14.95
HD Technology Fee¹²	\$9.95
DVR Service⁹	\$10.00
AnyRoom DVR Service¹⁰	\$10.00
Service to Additional TV¹¹	\$9.95
with DVR Service ⁹	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD ¹⁸	\$7.45
Service to Additional TV with TV Adapter²⁰	\$5.99

INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SIC International (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES¹⁹

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99
Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$5.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
Streampix²²	\$4.99
Pay-Per-View and On Demand Movies and Events²¹ (per title or event)	Prices Vary
Vivid On Demand Subscription²³	\$19.99
Hustler On Demand Subscription²³	\$19.99
TEN On Demand Subscription²³	\$19.99
Girlfriends Films On Demand²³	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand²³	\$19.99
Urban Fantasy On Demand²³	\$19.99
Falcon On Demand²³	\$19.99
Homegrown Amateur On Demand²³	\$19.99
Evil Angel²³	\$19.99
Mature Lust²³	\$19.99

SPORTS PACKAGES¹⁹

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.60

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{24,25} (Standard Installation)	\$40.00	N/A
Wired Home^{24,25} (Standard Installation)	\$40.00	N/A
Professional Installation^{25,26}	\$79.99	N/A
Installation of each Additional Outlet²⁷	\$7.25	\$35.00
Activation of each Additional Outlet²⁷	\$7.25	\$35.00
Relocate Additional Outlet²⁷	\$7.25	\$35.00
Connect VCR/DVD²⁷	\$11.00	\$32.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.50
Hourly Service Charge²⁵ For custom installation work		\$40.00
In-Home Service Visit (XFINITY TV)		\$39.00
XFINITY Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee²⁸ (per month)	\$6.75
Service Protection Plan²⁹ (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See xfinity.com/spp for terms.	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees³⁰ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide[®] Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,31}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95 \$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95 \$24.95

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$11.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁰ (per piece, per occurrence)	Replacement Cost

XFINITY INTERNET^{1,32}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter ³³	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$89.95	\$76.95
Blast!	\$92.95	\$79.95
Gigabit Pro ^{34,35}	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$11.00
Ciena 3931 Modem & Netgear Wireless Router Rental ³⁶		\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees ³⁰ (per piece, per occurrence)		Replacement Cost

TRIAL PACKAGES¹

MYTV CHOICE™^{2,37}

MyTV Choice Bundle Includes Get Started, TV Box and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited™	\$107.95
MyTV Choice Plus Bundle Includes Get Started Plus, TV Box and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited™	\$124.95
MyTV Choice Theme Packs ³⁸	
News & Info Includes 19 News and information channels: CNN, Fox News, MSNBC, History, HGTV, Travel Channel	\$10.00
Entertainment & Lifestyle Includes 31 Entertainment and lifestyle-oriented channels: TNT, USA, SyFy, MTV, VH1, Bravo	\$10.00
Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM plus Streampix™	\$10.00
Kids Includes 11 kid and family-friendly channels including ABC Family, Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00

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- Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.
- XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.
- SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- SurePrice only available to qualifying 12 month promotional packages.
- AnyRoom® DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.
- Requires TV Box or CableCARD and Limited Basic.
- Requires Digital Starter.
- Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- Requires TV Adapter, CableCARD or TV Box.
- Requires Limited Basic.
- Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- Requires Digital Starter or Starter Latino TV.
- Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- Requires TV Box and Limited Basic. Subscription can be billed at once or in 4 total payments. Restrictions may apply.
- Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>. Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.
- Requires Limited Basic and TV Box. Not available in all areas.
- Applies to XFINITY TV only installations.
- Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.
- Initial Installation of Service charges apply to XFINITY TV only installations.
- Applies to XFINITY TV Digital Starter and above and Starter Latino TV.
- See <http://www.xfinity.com/spp> for information on Service Protection Plan.
- Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phonetermservice/comcastdigitalvoice/cdrstaterpricing.html>.
- Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.
- Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- Not available in all areas. May require installation and non-refundable installation charge.
- Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- Requires Gigabit Pro.

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

37 MyTV Choice is available on a trial basis only and may be discontinued by Comcast at any time. MyTV Choice Requires purchase of Get Started or Get Started Plus, XFINITY Performance Internet Service and XFINITY Voice Unlimited. MyTV Choice customers downgrading or disconnecting XFINITY Performance Internet and/or XFINITY Voice will not be eligible for MyTV Choice Bundles, including MyTV Choice Theme Packs and will receive Limited Basic video service. Get Started (\$24.95 per month before \$4.03 discount with MyTV Choice Bundle) includes Limited Basic, additional digital channels, TV Box and remote for primary outlet. Get Started Plus (\$44.95 per month before \$8.87 discount with MyTV Choice Bundle) includes Get Started and additional digital channels. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.

38 MyTV Choice theme packs require purchase of Get Started or Get Started Plus. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118; **CT:** ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FA/LV; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** LIC# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104-1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

Services & Pricing

Effective January 1, 2018

1-800-XFINITY | xfinity.com

HATFIELD, MA

Northampton & Williamsburg, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited \$153.49

SurePrice⁵ \$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited \$166.49

SurePrice⁵ \$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited \$176.49

SurePrice⁵ \$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime[®], Starz[®], The Movie Channel[®] and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited \$193.49

SurePrice⁵ \$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited \$221.49

SurePrice⁵ \$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited \$251.49

SurePrice⁵ \$224.99

XFINITY LATINO TRIPLE PLAY PACKAGES

Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$140.99

SurePrice⁵ \$124.99

Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$148.49

SurePrice⁵ \$134.99

Preferred Latino Triple Play

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$166.49

SurePrice⁵ \$144.99

Preferred Extra Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300. \$176.49

SurePrice⁵ \$154.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO[®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime[®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz[®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax[®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel[®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package⁸	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included
Streampix²³	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$79.95	\$18.00	\$18.00	\$18.00	Included	Included	Included
Gigabit Pro Speed Upgrade^{35,36}	\$299.95	\$238.00	\$238.00	\$238.00	\$220.00	\$220.00	\$220.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

DOUBLE PLAY PACKAGES

Internet Plus

Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet

\$85.95

SurePrice⁵ \$64.99

Internet Pro Plus with HBO®

Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet

\$92.95

SurePrice⁵ \$74.99

Internet Pro Plus with Showtime®

Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet

\$89.95

SurePrice⁵ \$74.99

Preferred XF Double Play

Includes Digital Preferred for primary outlet and Performance Pro Internet

\$149.85

SurePrice⁵ \$109.99

Premier XF Double Play

Includes Digital Premier for primary outlet and Performance Pro Internet

\$187.99

SurePrice⁵ \$139.99

XFINITY LATINO DOUBLE PLAY PACKAGES

Internet Plus Latino

Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet

\$85.95

SurePrice⁵ \$64.99

Economy Plus Latino Double Play

Includes Economy Plus Latino TV for primary outlet and Performance Internet

\$111.90

SurePrice⁵ \$99.99

Starter Latino Double Play

Includes Starter Latino TV for primary outlet and Performance Internet

\$131.90

SurePrice⁵ \$109.99

Preferred Latino Double Play

Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet

\$167.80

SurePrice⁵ \$119.99

XFINITY TV¹

BASIC SERVICES

Limited Basic¹³ \$7.00

Broadcast TV Fee (all areas) \$8.00

Franchise Related Cost¹⁵

Hatfield \$0.88

Northampton \$0.64

Expanded Basic¹⁴ Includes TV Box and remote for primary outlet \$62.95

DIGITAL SERVICES

Digital Economy

Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice

\$39.95

With XFINITY Voice or Internet Service \$37.95

Digital Starter¹⁶ Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice \$69.95

Digital Preferred Includes Digital Starter and the Digital Preferred Tier \$87.90

Digital Premier Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel® \$134.90

Basic Latino TV Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet \$27.95

Economy Latino TV Includes Digital Economy and XFINITY TV Latino for primary outlet \$41.95

Economy Plus Latino TV Includes Economy Latino TV and additional digital channels for primary outlet \$49.95

Starter Latino TV Includes Economy Plus Latino TV and additional digital channels for primary outlet \$69.95

XFINITY TV SERVICES

HBO®⁷ \$15.00

Showtime®⁷ \$12.00

Starz®⁷ \$12.00

Cinemax®⁷ \$12.00

The Movie Channel®⁷ \$12.00

Playboy®⁷ \$15.00

Digital Preferred Tier¹⁸ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel \$17.95

Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel® \$29.95

Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO® \$32.95

Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel® \$64.95

Sports Entertainment Package⁸ Includes over 20 channels including NFL Red Zone and CBS Sports Network \$9.95

Family Tier¹⁷ Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel \$14.95

HD Technology Fee¹² \$9.95

DVR Service⁹ \$10.00

AnyRoom DVR Service¹⁰ \$10.00

Service to Additional TV¹¹ \$9.95

with DVR Service⁹ \$19.95

with AnyRoom DVR Service \$19.95

with AnyRoom DVR Service (client) \$9.95

with CableCARD¹⁹ \$7.45

Service to Additional TV with TV Adapter²¹ \$5.99

INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian) \$9.99

TV5 MONDE (French) \$9.99

CTI-Zhong Tian Channel (Chinese/Mandarin) \$11.99

RTN (Russian) \$14.99

Willow Plus (South Asian/Cricket Sport) \$14.99

Zee TV (South Asian) \$14.99

SIC International (Portuguese) \$9.99

TV Globo (Portuguese/Brazilian) \$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁰

Eros Now On Demand \$12.99

Eros Now On Demand w/a South Asian international selection \$9.99

here! TV On Demand \$7.99

The Jewish Channel On Demand \$6.99

Disney Family Movies On Demand \$5.99

Gaiam TV Fit & Yoga On Demand \$6.99

Lifetime Movie Club On Demand \$3.99

History Vault On Demand \$4.99

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
Streampix²³	\$4.99
AMC Premiere On Demand	\$5.99
Pay-Per-View and On Demand Movies and Events²² (per title or event)	Prices Vary
Vivid On Demand Subscription²⁴	\$19.99
Hustler On Demand Subscription²⁴	\$19.99
TEN On Demand Subscription²⁴	\$19.99
Girlfriends Films On Demand²⁴	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand²⁴	\$19.99
Urban Fantasy On Demand²⁴	\$19.99
Falcon On Demand²⁴	\$19.99
Homegrown Amateur On Demand²⁴	\$19.99
Evil Angel²⁴	\$19.99
Mature Lust²⁴	\$19.99

SPORTS PACKAGES²⁰

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.60

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{25,26} (Standard Installation)	\$40.00	N/A
Wired Home^{25,26} (Standard Installation)	\$40.00	N/A
Professional Installation^{26,27}	\$79.99	N/A
Installation of each Additional Outlet²⁸	\$7.25	\$35.00
Activation of each Additional Outlet²⁸	\$7.25	\$35.00
Relocate Additional Outlet²⁸	\$7.25	\$35.00
Connect VCR/DVD²⁸	\$11.00	\$32.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.50

Hourly Service Charge²⁶ For custom installation work	\$40.00
In-Home Service Visit (XFINITY TV)	\$39.00
XFINITY Internet Gigabit Pro Professional Installation (per occurrence)	\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee²⁹ (per month)	\$6.75
Service Protection Plan³⁰ (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See xfinity.com/spp for terms.	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00

Late Fee

Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
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Unreturned or Damaged Equipment Fees³¹ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide[®] Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,32}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
XFINITY Voice—Local with More With TV or Internet Service	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions	
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$11.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)	Replacement Cost

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

XFINITY INTERNET^{1,33}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter³⁴	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$89.95	\$76.95
Blast!	\$92.95	\$79.95
Gigabit Pro^{35,36}	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$11.00
Ciena 3931 Modem & Netgear Wireless Router Rental³⁷		\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)		Replacement Cost

TRIAL PACKAGES¹

MYTV CHOICE™^{2,38}

MyTV Choice Bundle

Includes Get Started, TV Box and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited™ \$107.95

MyTV Choice Plus Bundle

Includes Get Started Plus, TV Box and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited™ \$124.95

MyTV Choice Theme Packs³⁹

News & Info Includes 19 news and information channels: CNN, Fox News, MSNBC, History, HGTV, Travel Channel	\$10.00
Entertainment & Lifestyle Includes 31 Entertainment and lifestyle-oriented channels: TNT, USA, Syfy, MTV, VH1, Bravo	\$10.00
Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM plus Streampix™	\$10.00
Kids Includes 11 kid and family-friendly channels including ABC Family, Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00

¹ Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2017 Comcast. All rights reserved.

² Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.

³ XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.

⁴ SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.

⁵ SurePrice only available to qualifying 12 month promotional packages.

⁶ AnyRoom® DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.

⁷ Requires TV Box or CableCARD and Limited Basic.

⁸ Requires Digital Starter.

⁹ Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.

¹⁰ Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

¹¹ Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.

¹² Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

¹³ Requires TV Adapter, CableCARD or TV Box.

¹⁴ Requires Limited Basic.

¹⁵ Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

¹⁶ For Northampton and Williamsburg customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

¹⁷ Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.

¹⁸ Requires Digital Starter or Starter Latino TV.

¹⁹ Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.

²⁰ Requires TV Box and Limited Basic. Subscription can be billed at once or in 4 total payments. Restrictions may apply.

²¹ Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.

²² Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

²³ Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.

²⁴ Requires Limited Basic and TV Box. Not available in all areas.

²⁵ Applies to XFINITY TV only installations.

²⁶ Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.

²⁷ Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.

²⁸ Initial Installation of Service charges apply to XFINITY TV only installations.

²⁹ Applies to XFINITY TV Digital Starter and above and Starter Latino TV.

³⁰ See <http://www.xfinity.com/spp> for information on Service Protection Plan.

³¹ Contact 1-800-XFINITY for questions regarding equipment replacement charges.

³² Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phoneterms/service/comcastdigitalvoice/cdrstatepricing.html>.

³³ Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.

³⁴ Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.

³⁵ Not available in all areas. May require installation and non-refundable installation charge.

³⁶ Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

³⁷ Requires Gigabit Pro.

³⁸ MyTV Choice is available on a trial basis only and may be discontinued by Comcast at any time. MyTV Choice Requires purchase of Get Started or Get Started Plus, XFINITY Performance Internet Service and XFINITY Voice Unlimited. MyTV Choice customers downgrading or disconnecting XFINITY Performance Internet and/or XFINITY Voice will not be eligible for MyTV Choice Bundles, including MyTV Choice Theme Packs and will receive Limited Basic video service. Get Started (\$24.95 per month before \$4.03 discount with MyTV Choice Bundle) includes Limited Basic, additional digital channels, TV Box and remote for primary outlet. Get Started Plus (\$44.95 per month before \$8.87 discount with MyTV Choice Bundle) includes Get Started and additional digital channels. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.

³⁹ MyTV Choice theme packs require purchase of Get Started or Get Started Plus. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118; **CT:** ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FA/LV; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** LIC# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104, -1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

MBI Supplement

Additional Information regarding Comcast's Response to the Massachusetts Broadband Institute's NOFA through the Flexible Grant Program, 2018-MBI-01

MBI Summary of Information Received from Comcast

Sent by: Alicia Matthews, Comcast

Sent to: Peter Larkin, MA EOHED

Date: January 12, 2018

In response to MBI's request, Comcast confirmed that the expression of interest is applicable to each of the towns individually and therefore is severable. To that end, Comcast provided the following Project Totals broken out by each of the towns identified in their Response. These costs are for broadband/cable build out to no less than 75% coverage in each town.

Municipality	Project Total
BLANDFORD	\$2,185,920
CHESTERFIELD	\$1,867,968
CUMMINGTON	\$1,947,456
MIDDLEFIELD	\$1,073,088
WORTHINGTON	\$2,424,384
Total	\$9,498,816